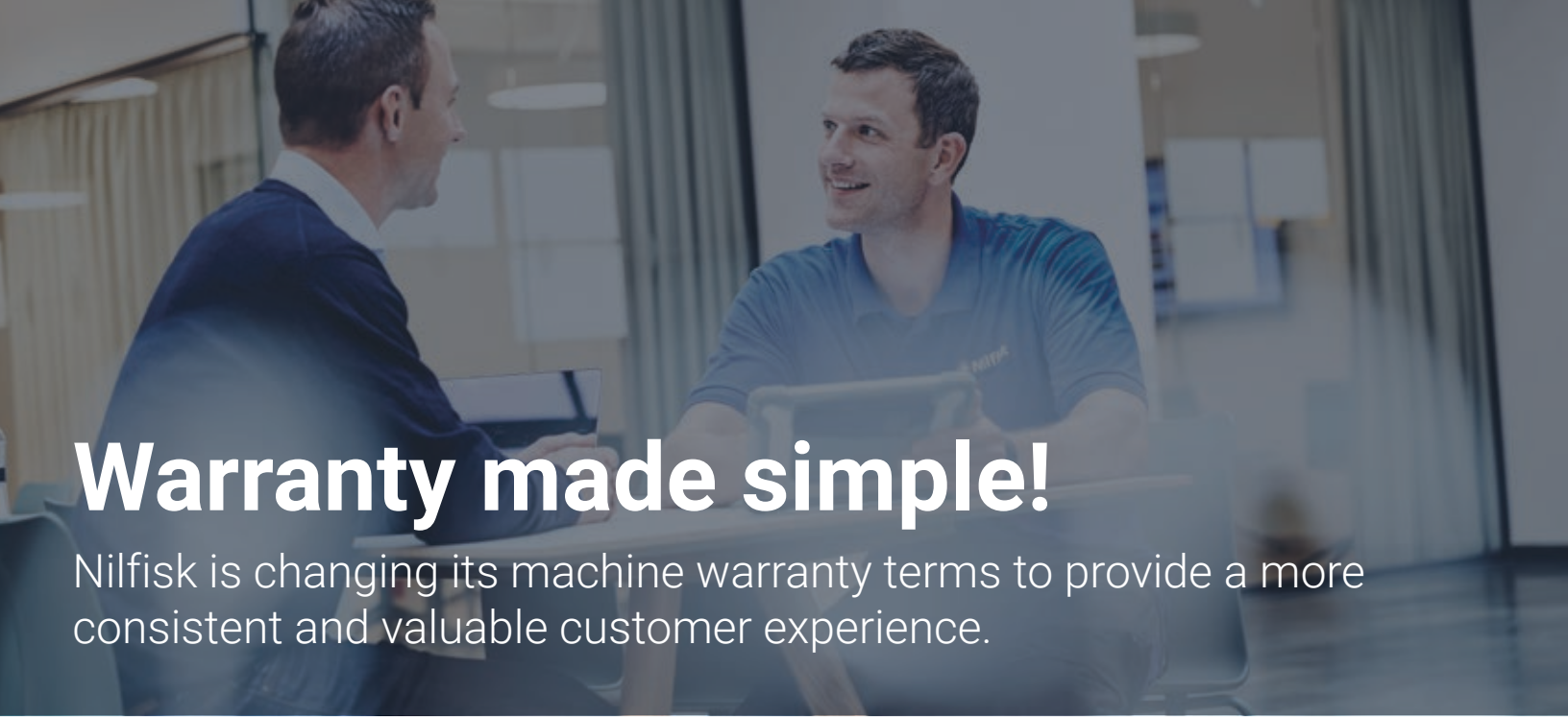


Warranty made simple!

Nilfisk is changing its machine warranty terms to provide a more consistent and valuable customer experience.

NILFISK WARRANTY

3	3	1
YEARS	YEARS	YEAR
PARTS	LABOR	TRAVEL

What's covered under 3-3-1 PLT

Parts – Replacements parts

Labor – Labor of replacing defective parts

Travel – Travel to replace defective parts

All Industrial and Commercial Scrubbers, Sweepers, Extractors, Buffers and Burnishers

Scan the QR code to register your Nilfisk product on our website

Exceptions	Parts	Labor	Travel
Upright vacuums	2 Years	2 Years	none
Fans / Air movers	2 Years	2 Years	none
Accessories	90 Days	none	none
Replacement parts after unit warranty terms	90 Days	none	none
Consumables / Wear items	none*	none	none

**With exception of manufacturing defects.*

All warranty registrations are completed online, 24 hours a day, via

- USA: visit www.nilfisk.us or store.nilfisk.com for warranty registration.
- CANADA: visit www.nilfisk.ca or store.nilfisk.com for warranty registration.

United States
uswarranty@nilfisk.com
Phone: 800-989-2235
www.nilfisk.us

Canada
canadawarranty@nilfisk.com
Phone: 800-668-8400
www.nilfisk.ca

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NILFISK

Nilfisk limited warranty

Nilfisk, Inc. warrants to the **original** end user, each **new** machine, new accessories and genuine replacement parts against defects in material and workmanship under normal use and service. Our obligation under this warranty is limited to repair of the defective item by an Authorized Service Center. Warranty coverage shall begin on the date the machine was shipped from the factory to the Authorized Dealer.

By registering the machine online, warranty coverage can be adjusted to begin up to 6 months from date of shipment For Commercial Equipment and 1 year for Industrial Equipment from the factory with a proof of sale from Authorized Dealer to its End User. Warranty claims must be submitted within 30 days of service date.

The coverage period is specified below:

All Nilfisk groups	**Parts** [1,2]	**Labor** [2]	**Travel** [2,3]
Fans / Air Movers	2 Years	2 Years	none
Wet/Dry Vacuums and All-Purpose Cleaners	3 Years	3 Years	1 Year
Floor Machines / Polishers	3 Years	3 Years	1 Year
Vacuums			
Enclosed Upright, Exposed Bag [8]	2 Years	2 Years	none
Canister, Back Vacuums [7]	3 Years	3 Years	1 Year
Wide Area	3 Years	3 Years	1 Year
Burnishers			
Cord-Electric	3 Years	3 Years	1 Year
Battery (Walk-Behind and Rider)	3 Years	3 Years	1 Year
Industrial / Commercial Sweepers and Scrubbers			
Manual and Battery (Walk-Behind, Stand-On and Rider)	3 Years	3 Years	1 Year
Corded, Battery and Rider	3 Years	3 Years	1 Year
Combination Sweeper / Scrubber	3 Years	3 Years	1 Year
Cord, Battery Walk-Behind and Stand-On	3 Years	3 Years	1 Year
Riders	3 Years	3 Years	1 Year
Extractors			
Cord, Battery Walk-Behind and Rider	3 Years	3 Years	1 Year
Dual-Surface Machines			
Combination extractor / scrubber	3 Years	3 Years	1 Year

Exceptions	**Parts**	**Labor**	**Travel**
Accessories/Replacement Parts [4]	90 Days	none	none
Batteries (Lead Acid, AGM and Gel) [9]	Manufacturer Defect 12 Months 100%		
Batteries (TPPL) [9]	As offered by manufacturer		
Batteries (Lithium Ion) [9]	Manufacturer Defect 5 years; Labor & Travel according to Machine Warranty		
External Battery Chargers	3 Years	3 Years	1 Year
Roto-mold Components	10 Years	3 Years	1 Year
Internal Combustion Engines	As offered by manufacturer		
Consumable are excluded			

Notes:

1. Parts repaired or replaced are guaranteed for the remainder of the original machine warranty period.
2. Coverage only applicable to products sold and used in United State and products used and sold in Canada. Parts used for repair must be purchased through Nilfisk, Inc.
3. Travel warranty coverage limited to 3 hours of round trip travel time to remedy a defective product or part.
4. Applies to replacement parts only after machine warranty coverage has expired
5. Labor and travel follows warranty offered on original machine.
6. Engine warranty repairs are through engine OEM. If not adhered to warranty is null and void.
7. Backplates are warranted for the life of the machine.
8. Green fan is warranted for the life of the machine against breakage.
9. Battery warranty effective the original ship date of the machine.

This warranty shall not apply to repairs resulting from accidents or misuse, damage in transit, overloading the capacity of the machine, failure due to lack of proper maintenance or care as described in the operating and maintenance instructions. Minor adjustments, such as tightening of screws or bolts not connected with the replacement of parts, are not covered. Replacement of expendable wear items such as scrub brushes, pad holders, carbon motor brushes, bulbs, bags, filters and various rubber/plastic parts are also not covered. Repairs or alterations by an organization other than the factory or an Authorized Service Center are not covered and will void any Nilfisk, Inc. warranty as to the parts or systems repaired or altered by a non-authorized organization.

THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION OF THE LIMITED WARRANTIES STATED WITHIN. NO OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS MADE EXCEPT AS EXPRESSLY STATED HEREIN. ANY STATUTORY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, THAT ARE IMPOSED BY LAW DESPITE THE EXPRESS LIMITATION OR WARRANTIES ABOVE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE WRITTEN WARRANTY. BUYER UNDERSTANDS, ACKNOWLEDGES AND AGREES THAT THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE BUYER. NILFISK, INC. WILL NOT BE LIABLE FOR ANY OTHER OR ADDITIONAL DAMAGES, INCLUDING BUT NOT LIMITED TO INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE FURNISHING, PERFORMANCE, USE OF OR INABILITY TO USE THE MACHINE. ANY EXTENSIONS OF OR MODIFICATIONS MADE TO THIS WARRANTY BY A DEALER/DISTRIBUTOR OF NILFISK, INC. ARE THE SOLE RESPONSIBILITY OF THE DEALER/DISTRIBUTOR.

All transportation or shipping charges resulting from the return of machines, parts, or accessories shall be the responsibility of the end-user. When returning, please provide an explanation of the problem and include the serial number of the machine as well as the name of the selling organization. The Technical Service department of the authorized Dealer Service Center or the factory will investigate and then contact you.

For cleaning hazardous substances of any type, do not use standard cleaning equipment. Use only specially rated and tested equipment that has been specifically approved for the substance you are cleaning (speak to your Nilfisk equipment specialist to learn more). If your hazardous substance rated machines/parts/accessories require service, special requirements must be followed before shipping machines to a Nilfisk Authorized Service Center: (a) the end user must certify in writing that the machines/parts/accessories being returned have not been used for handling, clean up, or disposal of hazardous waste/materials; (b) if machines/parts/accessories being returned have been used for handling, clean up, or disposal of hazardous waste/materials, then the end user must have the machines/parts/accessories decontaminated by licensed and qualified decontamination professionals and provide written certification of this decontamination signed by the licensed professionals (must be returned only to the local Nilfisk, Inc. Authorized Service Center for Warranty service along with decontamination certification).

Nilfisk, inc. Reserves the right to change its warranty policy without notice.

11353 4/2024

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